

PRACTICING

EXCELLENCE

CONNECT 2022

UNIFY, COACH, CONNECT



GIDON MARGOLIN

President
Practicing Excellence

#CONNECT2022

Let's keep the conversation going! Follow us on our social channels by scanning the QR codes below:



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TODAY'S PLAN

What to expect :

1. Reflect on where we've been and share a little about where we're going 😊
2. Meet our fellow community members
3. Hear from Stephen Beeson, MD, Founder of Practicing Excellence
4. Join leaders from Northwell Health, Intermountain Healthcare, Banner Health, and the American Nursing Association as we explore strategies to support the healthcare workforce during turbulent times

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THE ROAD AHEAD

- A moment of **gratitude**
- A moment of **reflection**
- A moment of **envisioning**

A close-up photograph of two hands gently cupping a small, glossy red heart. The hands are positioned on the left side of the frame, with fingers slightly curled around the heart. The background is a soft, out-of-focus grey. The overall mood is warm and affectionate.

A moment of gratitude.

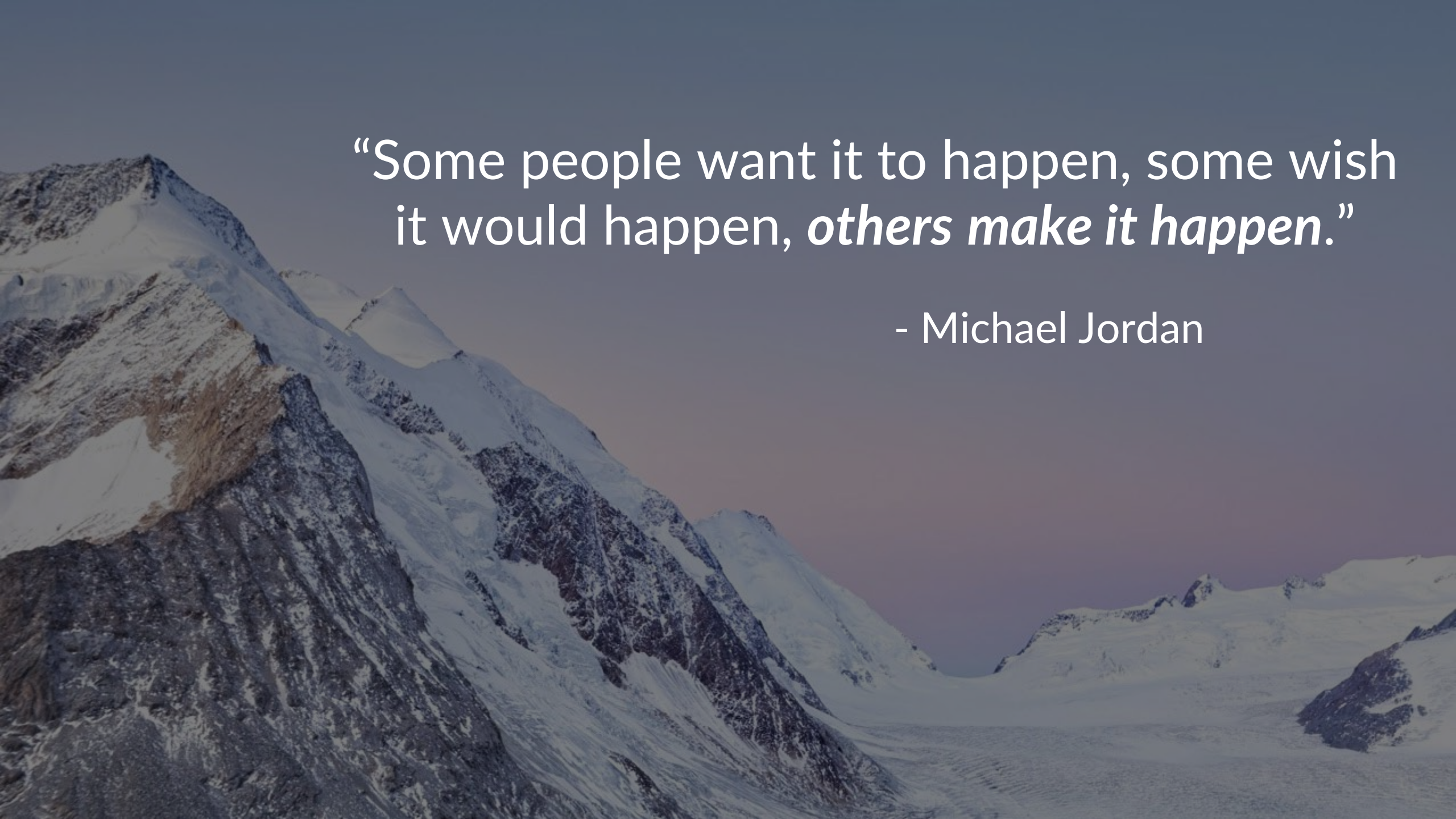
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TOGETHER AGAIN





“Some people want it to happen, some wish
it would happen, *others make it happen.*”

- Michael Jordan

Thank You!

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HENRY
FORD
HEALTH

Banner Health

Northwell
Health

OhioHealth

Texas Health
Resources

Ballad
Health

Samaritan
Health Services

Texas Children's
Hospital

BAPTIST

NorthBay
HEALTH

Virtua
Health

SHANNON

JPS Health Network
Fort Worth, Texas

USC Verdugo
Hills Hospital
Keck Medicine of USC

Hackensack
Meridian Health

TMC
TRUMAN MEDICAL CENTERS

university
health

KING'S
DAUGHTERS
MEDICAL CENTER
Taking Medicine Further

WELLMED

Jefferson

PERMANENTE MEDICINE
Mid-Atlantic Permanente Medical Group

Intermountain[®]
Healthcare

Bayhealth

Corewell
Health

CHRISTIE
CLINIC

St. Peter's Health

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Healthcare



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Carisa Bamford, MT, MS
Banner Health

OUR PRESENTING PARTNERS





PRACTICING EXCELLENCE/

OUR FACULTY

45+INDUSTRY EXPERTS

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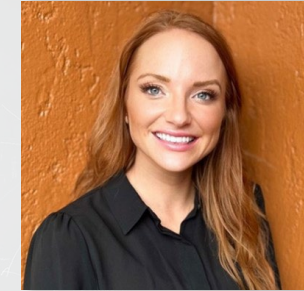
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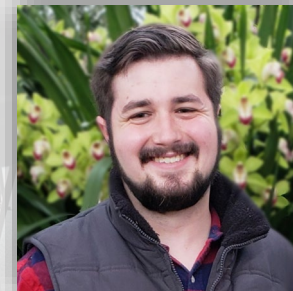
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A high-angle photograph of a person's legs and feet standing on a silver step ladder. The person is wearing dark trousers and black sneakers with white laces. A long, dark shadow of the person and the ladder is cast onto the light-colored, textured ground (asphalt or concrete) to the left. The shadow of the ladder shows its rungs and side rails. The scene is brightly lit, suggesting a sunny day.

A moment of reflection.



The State of Health Care in the U.S.

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The State of Health Care in the U.S.

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Turnover Trends

Since January 2020, the nursing and health system workforce experienced significant increases in voluntary turnover



Nurses: Between 21-29%
Healthcare System: 18.2%
Advanced Practice Providers: 10.3%
Employed Physicians: 8.5%

Recovery

Pandemic recovery is expected to take 2+ years

The pandemic has likely led to or exacerbated feelings of stress, crisis, mental health, and compassion fatigue



Health Care Employment

In the U.S., health care occupations are projected to grow 16% from 2020 to 2030



National Burnout

43%

Nurses considering leaving health care profession in 2021

20%

Nurses considering leaving health care profession in 2020

83%

Felt their mental health has been impacted after working in health care during COVID-19

60-70%

Nurses & Physicians are feeling burned out
Vivian Health Study, May 2021
(surveyed 1,300 nurses)



WE BELIEVE

An organization's success is ultimately determined by its **people.**

**Coaching and developing
our teams is a “win-win.”**

Coaching and Development is a “Win-Win”

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Leaders are looking for scalable tools to support their teams, align priorities, and accelerate impact.



Our teams are looking to us to help them grow and develop in a way that matches their lifestyle.
(hint: 24 x 7 x 365)

**We're making a
positive impact, together.**

OUR IMPACT



13

Case Studies
Demonstrating Outcomes



AMERICAN JOURNAL of
MEDICAL QUALITY
Official Journal of the American College of Medical Quality

 **Northwell Health**

Published
Journal Articles



- Reduced turnover
- Cost savings due to turnover reduction
- Increased NPS
- Top quartile patient experience performance

Improved
Outcomes

We're supporting more and more colleagues.



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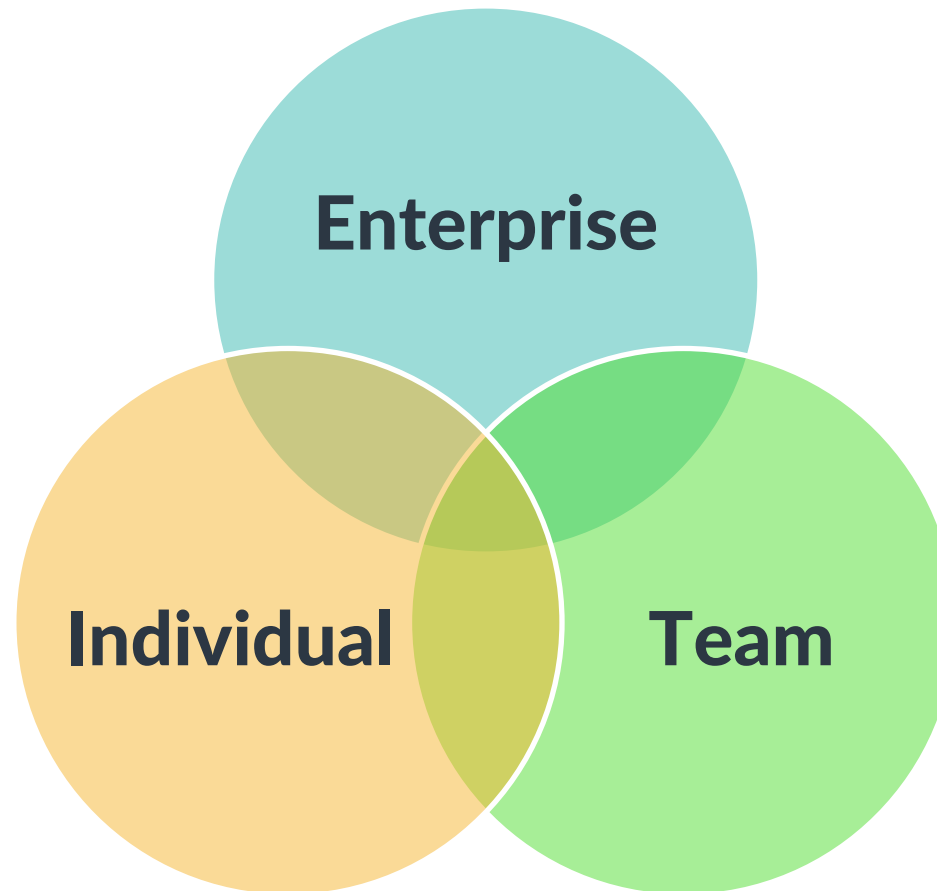
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Our aim is to unify strategies for maximum impact.



**Our focus is
supporting you and your leaders.**

How?

Product Innovation

- Leader enablement
- Badging and recognition
- Measurement and insights

*Your voice matters – Join us tomorrow morning for
The Road Ahead: Co-Creating Our Future Together.*

Content Development

- Two editorial boards guiding development of 15 programs (450+ pieces of content)

Client Success Support

- Expanding the team, tools, and resources to advance engagement, integration, and outcomes
- Community events and workshops to learn with and from each other

Finally, a moment of envisioning.





OUR MASSIVE OPPORTUNITY.

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BETTER TOGETHER.

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INSPIRED.

PRACTICING EXCELLENCE |



EDUCATED.



PRACTICING EXCELLENCE

ACTIVATED.

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